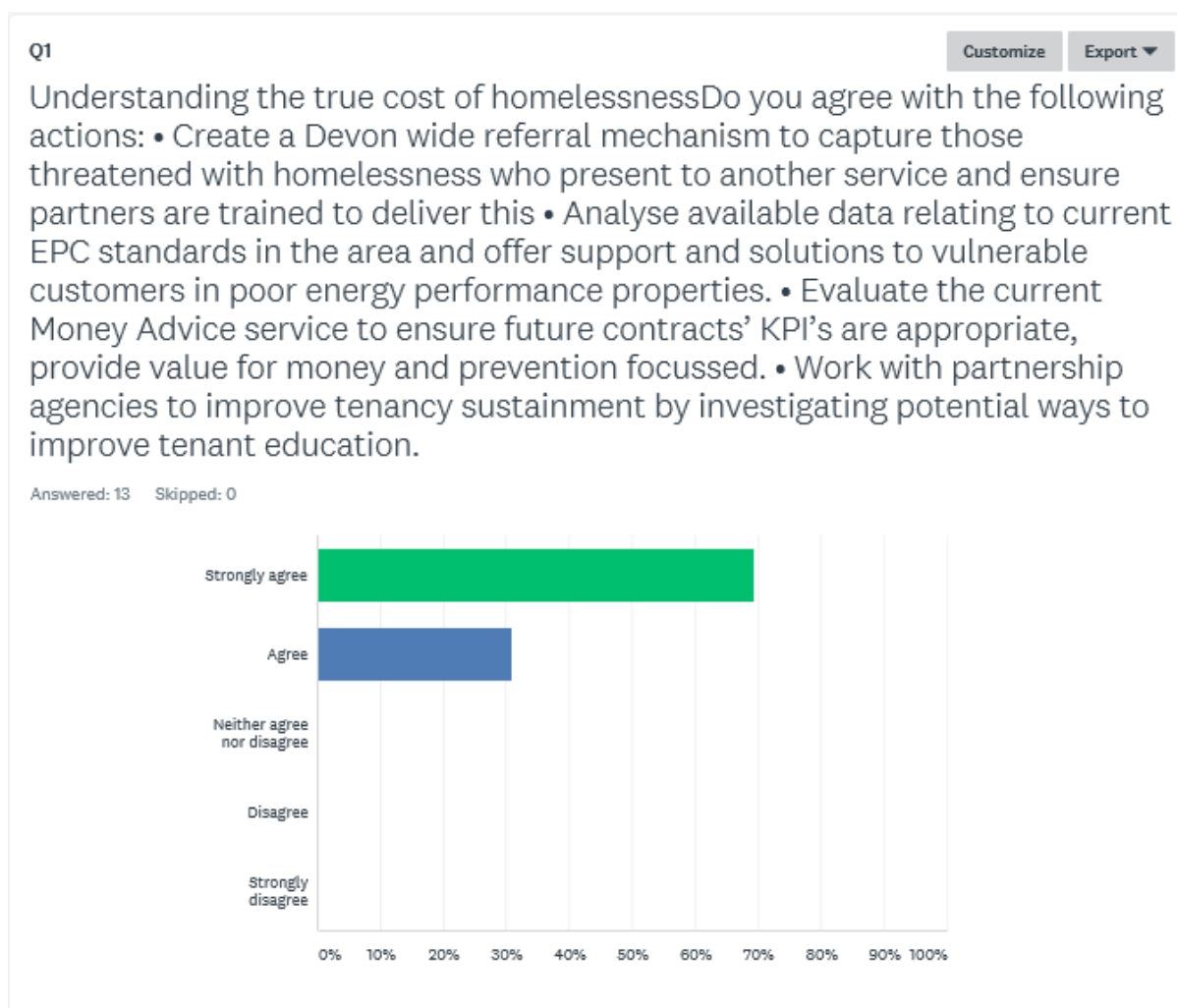


Appendix 3

The Homelessness Forum event held on the 7th March 2018 included a presentation on the progress made to date on the 2017/18 Homeless Strategy Action Plan. Relevant partners were able to consult of the progress made to date and input into the identification of the challenges facing our local communities.

The 2018/19 Action Plan was developed following this event and relevant partners were invited to feedback on the proposed plan. A survey monkey was shared with attendees and the responses to the proposed 2018/19 Action plan were almost 100% agree or strongly agree. Details of the responses and the comments made are below.



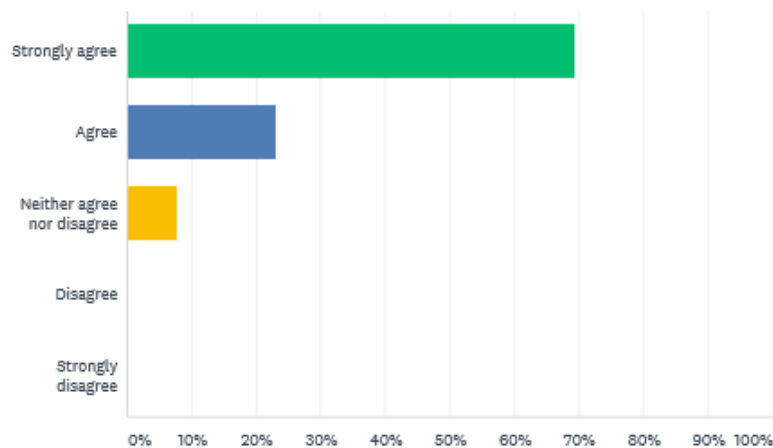
Q2

Customize

Export ▼

Access to Services Do you agree with the following actions: • Train all localities staff to support vulnerable customers with accessing housing options, housing benefits and the housing register. • Ensure all council employees are enabled to identify and report safeguarding issues using the appropriate channels. • Deliver focussed safeguarding training to front facing council employees including Localities and Customer Service officers. • Incorporate co location opportunities with partner agencies to strengthen partnership working • Increase referrals using the Right for Children to access Early Help

Answered: 13 Skipped: 0



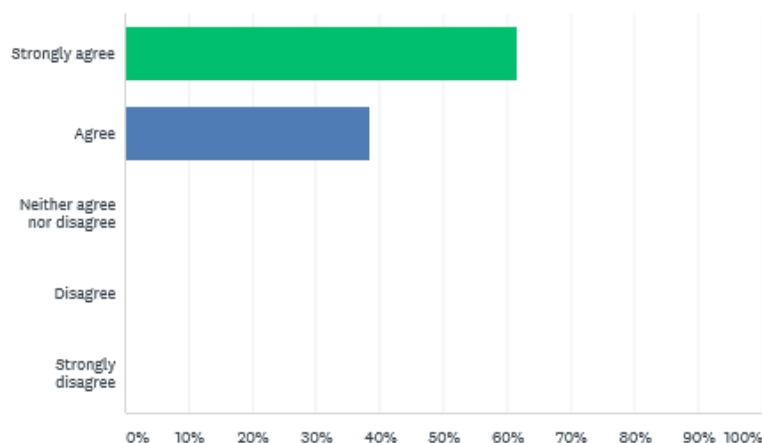
Q3

Customize

Export ▼

Access to Housing Do you agree with the following actions • Launch of letting scheme in West Devon – Seamoore Lettings • Re launch of letting scheme in South Hams under new name Seamoore Lettings to include expansion of accommodation provision and type. • Diversification of temporary accommodation portfolio to include HMO's, Single person accommodation and accommodation suitable for 16/17yr olds and care leavers • Maintain and improve on existing multi agency approaches to rough sleepers to ensure long term accommodation outcomes • Investigate innovative accommodation options as a route into sustainable housing for rough sleepers. • Deliver Landlord Forums to improve relationships with the private sector

Answered: 13 Skipped: 0



Q4

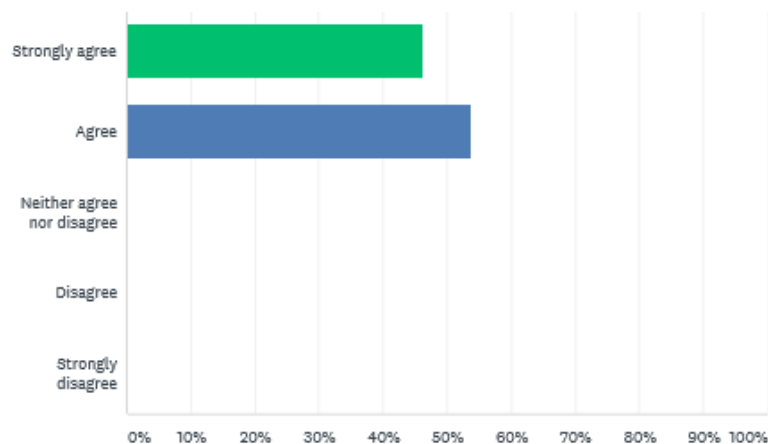
Customize

Export ▼

Health and Wellbeing Do you agree with the following actions:

- Expand on work with schools to create a housing advice presence and increase homelessness awareness in all schools in South Hams and West Devon
- Maintain a tailored multi agency support for rough sleepers and those at risk of rough sleeping to ensure holistic approach to individual circumstances which is not accommodation dependant.
- Launch the extended health and Wellbeing panel to focus on finding solutions for those requiring adapted accommodation.
- Deliver a Vulnerable Customer Charter to ensure that the responsibility we have toward our most vulnerable customers is embedded within our Local Authorities and compliments Devon County Council's Better Together Initiative

Answered: 13 Skipped: 0



Q5

Export ▼

Please comment on any areas you feel would benefit from additional focus

Answered: 3 Skipped: 10

RESPONSES (3)

TEXT ANALYSIS

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Showing 3 responses

We are heartened that areas they have arisen that have concerned us are hopefully now being addressed. Thank you.

4/11/2018 4:00 PM

[View respondent's answers](#)

Access to housing register/housing options for those in rural communities and those who are unable to access internet/computers etc...

4/6/2018 1:01 PM

[View respondent's answers](#)

Drug and alcohol services to be pro-active in working with and engaging known rough sleepers who are not presenting to services with a plan addressing addiction and homelessness together whilst working together with community police officers.

4/4/2018 11:20 AM

[View respondent's answers](#)